



Frequently Asked Questions

I never received any email or information about my access to the system.

If you are listed as an SID in NAIA Help, your account should already be set up. When the system went live, it sent out an automated email to SIDs to confirm their email address and complete account setup. This went out mid to late December, so there should be an email coming from 'noreply@naia.org' with the subject line: 'NAIA Account Confirmation' which has a link to confirm your email address and get your account setup. Please search your emails for that, and let us know if you did not receive one.

Where do I login?

<https://stats.mynaia.org/>

What is my username?

Your username is the email address in your information in NAIA Help – typically the email address assigned to you by your institution.

I tried confirming my email address and it said it is sending another email which never arrived.

This is a known problem that is being worked on. In the meantime, try logging into

<https://stats.mynaia.org/>

With your email address as the username and the password you set. If you didn't set a password, or the one you set did not work, you can use the 'Forgot Password' button in the lower right corner of the login area to try setting a new password and using that to login at the link above. If you still cannot login, please let us know.